



EverythingHR

SUSAN PEAHL
SR. TALENT DEVELOPMENT
& BEHAVIORAL SPECIALIST
COACH, OD CONSULTANT



EDUCATION /CERTIFICATION

B.S. and National Teaching
Certification University of Illinois
Champaign/Urbana
Graduate Studies UCLA
Registered Behavioral Therapist;
member of International Association
of Counselors and Therapists
Licensed Master NLP Practitioner
and Certified Master Hypnotherapist
ATD Master Trainer
DDI Certified Trainer
DISC Certified Coach
Certified EQi/EQi 360 Coach
Certified to deliver Franklin Covey
7 Habits of Highly Effective People
AB1825 Harassment Prevention
Compliance Trainer
Co-taught Advanced Mediation
Pepperdine Law School Strauss
Institute with Jeff Krivis

INDUSTRIES SERVED

Fortune 500 to small employers,
Entertainment, Manufacturing,
Financial, Hi Tech, Aerospace,
Pharmaceutical, Healthcare,
Education, Government,
Agricultural, Hospitality, Food,
Sports, the U.S. Army, and more

PROFESSIONAL DEVELOPMENT & ACTIVITIES

Member:

Association for Talent Development
(ATD, formerly ASTD)
Society of Neuro-Linguistic
Programming
International Medical & Dental
Hypnosis Association
Co- adjunct Pepperdine University
School of Law
Featured Presenter at multiple Bar
and Mediation associations
Delivers Pro bono workshops for
Life Group LA
Professional Improvisor
International Society for Performance
Improvement (ISPI)

AB1825: STATEMENT OF COMPLIANCE

As a harassment prevention trainer for
Employers Group, Susan is able to
demonstrate key learning points dealing
with harassment, illegal discrimination
and retaliation in a non-threatening,
interactive, and discussion-based format
allowing participants to understand, deal
with and – most importantly – prevent
these activities. Susan doesn’t just quote
the law; she offers do-able solutions
for managers and employees regarding
how to handle real workplace situations,
nip inappropriate behavior in the bud
early, and train their own staff to
maintain a safe and non-hostile work
environment. Susan’s clients evaluate
her HPTs as “very informative, not dry
or boring at all! The best they’ve ever
had” and frequently wish they had
more time with Susan on this.

Susan has been delivering harassment
prevention training for over 10 years
and as a value-added feature to
Susan’s delivery of this topic,
Employers Group’s helpline consultants,
with over 15 years of harassment
prevention and consultation experience
apiece – many with juris doctorates --
are available to answer and assist with
any and more complex compliance-
related questions.

BRIEF BIOGRAPHY

**Sr. Talent Development & Behavioral Specialist,
Coach, OD Consultant**

- For the past 25 years, Susan has worked with a wide variety of companies to build strong communication, listening, creative thinking, interpersonal, leadership and teamwork skills and how to apply those skills immediately in a work environment. Susan also facilitates training in supervisory law and harassment prevention. She also trains trainers in best practices for instructional design and engaging facilitation skills. As an award-winning improviser, Susan incorporates professional improvisation exercises as well as other energized activities, Thiagi, and her great sense of humor into her training programs to create a highly interactive experience for trainees. She also brings her expertise in Brain Science and Neuro-Linguistic Programming (NLP) to shed light on how people tick and how we can navigate each other and connect better. Susan has created and delivered English as a Second Language programs and workplace skills training through State-funding for front line employees for the past 17 years. In addition to her classroom time, Susan has presented in over 500 corporate events, including industrial films, trade shows and corporate entertainment.
- Susan coaches both executives and individuals at all levels and assists them in clearing obstacles, enabling them to achieve greater performance and enjoyment of their work and everyday lives.
- As a trainer, she has specific expertise in Communication Skills, Emotional Intelligence, Change Management, Engagement, Harassment Prevention, Supervisory Law, Creativity & Innovation, Leadership Development, Presentation, Performance, Teambuilding, ESL, NLP, Train the Trainer, Stress Management & Removing Obstacles to Behavioral Change.

PROGRAM DESIGN & TRAINING DELIVERY

Leadership	Leading Change
Communication Skills	Coaching
Conflict Resolution	Meeting Facilitation
Motivation/Engagement	Decision Making
Performance- Management	Emotional Intelligence
Executive/Staff Retreats	Customer Service
Teamwork/Collaboration	Executive Coaching
Problem Solving	Train the Trainer
Stress Management	Harassment Prevention
Creativity & Innovation	Facilitating Strategic
Time Management	Planning Process
Supervisory Law	ESL/VESL

DELIVERY STYLE

Interactive facilitation, engaging, funny,
knowledgeable, tactical, performance based

WHAT CLIENTS SAYS ABOUT SUSAN

Susan frequently receives evaluation comments and
feedbacks such as:

“Best trainer I’ve ever experienced, and I’ve attended
really great trainings.” “She’s fantastic-the day flew
by and I learned so much!” “I wish all of our trainings
were this good and fun.”

“Working with her is a pleasure...prepared and upbeat...
intelligent and thoughtful...great sense of humor...
her classes were very popular.”
– Paul Zuckerman, CEO Chicago City Limits

“Sue helped me to tap, focus, and use my creative
thinking skills, and bring them more powerfully into
my work. She is both a significant asset in a classroom
and an exemplary individual.”
-- Tracey Campbell, CEO Innseekers formerly Bear,
Stearns Trading Desk and Sr.
Editor S & P Wire Service

“I wholeheartedly recommend her. The skills she taught
me make me far more effective and comfortable in my
own work. I consider her a talented teacher, an
insightful and attentive coach, and a top-quality human
being.”
-- Tom Kelleher, Trainer/Training Designer
Memorial Sloan-Kettering Cancer Center, NY

“We want more Sue!”
-- John Sovec, Entertainment Operations Manager,
Disneyland